

MUSBAUDEEN OYEDEJI

Enterprise Application Support Manager | IT Infrastructure Manager | Server Admin Manager
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Available for Hybrid / Remote roles (Permanent) • Willing to relocate

PROFILE SUMMARY

Results-driven IT Manager with 6+ years leading the administration, optimisation and security of enterprise IT infrastructure, database environments and business-critical applications across multi-site operations. Hands-on across Windows Server, Microsoft SQL Server (MSSQL), IIS-hosted applications and cloud (Azure, AWS), with a strong track record in information security, disaster recovery, systems integration and release management. Combines deep technical delivery (server builds, CI/CD automation, incident response and security hardening) with team leadership, vendor and SLA management, and budget ownership. Skilled at keeping critical systems stable, secure and continuously improving while aligning technology with operational goals.

CORE COMPETENCIES

- Enterprise IT Infrastructure Management
- Business-Critical Application Support
- Disaster Recovery & Business Continuity
- Network Administration (LAN/WAN, Firewalls)
- Microsoft SQL Server (MSSQL) Administration
- Information Security, Governance & Compliance
- Systems Integration & Release Management (CI/CD)
- IT Team Leadership, Vendor & Budget Management

WORK EXPERIENCE

IT Manager

Feb 2024 – Present

SDSD Prestige Limited, Hybrid, Nigeria

- Led the administration, optimisation and security of enterprise IT infrastructure, servers and 150+ hosted environments across multiple locations, keeping business-critical systems stable, secure and highly available.
- Built and hardened production **Windows Server 2022 and SQL Server** environments on self-managed dedicated infrastructure via remote KVM (OS, networking, IIS hosting, database and security baseline), cutting licensing costs by roughly 85% through compliant pre-owned perpetual licences.
- Administered **Microsoft SQL Server (MSSQL)** databases and implemented automated **backup and disaster recovery** to off-site SharePoint and AWS S3 (Rclone, PowerShell, Task Scheduler) for redundant, geographically separate recovery.
- Led information security and incident response, containing a server compromise with a custom **PowerShell malware scanner**, hardening the estate with firewalls and an IIS-layer Local File Inclusion (LFI) mitigation, and delivering a **VAPT (Acunetix)** for certification, with governance aligned to **ISO 27001**.
- Owned application deployment, **release management** and systems integration. Provisioned ASP.NET and IIS environments, DNS and observability (Datadog, New Relic, Prometheus and Grafana), built **CI/CD** pipelines with Jenkins and GitHub Actions, and configured an OAuth2 gateway (Azure AD, Entra ID) with secrets in Azure Key Vault, plus Microsoft 365 administration.
- Managed vendors, procurement and IT projects, including a **₦10M laptop procurement**, and migrated a production ASP.NET application from **Windows Server 2012 to 2022** to eliminate an out-of-support OS.

Infrastructure Engineer / IT Security

Aug 2024 – Mar 2025

Future Tech Pros, Remote, UK

- Managed enterprise IT infrastructure, servers, networks and Microsoft 365 across multiple locations.
- Supported ERP and CRM applications, ensuring availability and performance.
- Implemented backups, disaster recovery and cybersecurity controls for business continuity.

Technical Support Team Lead

Nov 2021 – Jan 2024

MercurySoft Limited, On-site, Nigeria

- Led an IT support team delivering SLA-driven service and acted as escalation point for complex incidents.
- Managed monitoring tools (PRTG, Datadog, Zabbix, Microsoft Defender) and assisted with database administration.
- Managed vendors and stakeholders, and planned and delivered IT infrastructure projects across departments.

- Defined and documented support processes and standards; handled data in line with GDPR and internal policy.

IT Engineer, Application Support

Jan 2020 – Jan 2021

Datapyramids Service Limited, On-site, Nigeria

- Provided support for business-critical applications, resolving configuration, performance and user-access issues.
- Used SQL and application logs to diagnose faults, and collaborated with development and QA teams on releases and testing.
- Managed tickets through Jira and Zendesk within SLA targets.

EDUCATION

B.Sc. Home Economics, University of Ilorin, Nigeria

2018

CERTIFICATIONS & TRAINING

- CCNA training (Cisco Certified Network Associate), HIIT Nigeria.
- ISO/IEC 27001 Information Security training, HIIT Nigeria.
- Certified Ethical Hacker (CEH) training, HIIT Nigeria.
- Certified AppSec Practitioner training, TheSecOps Group.
- Project Management Standard, Imperial Business School.
- Manual Software Testing with Jira, TestRail, Agile and Azure DevOps.

AWARDS & RECOGNITION

- Awarded a ₦350K performance bonus for outstanding delivery as IT Manager and consistently meeting KPA targets.
- Awarded a \$250 innovation bonus (30 January 2026) for the pre-owned perpetual-licensing initiative, delivered in compliance with German licensing regulations.
- Best Team Leadership Award, MercurySoft, for the best team performance of the year.

SKILLS & TOOLS

Databases: Microsoft SQL Server (MSSQL), MySQL, MySQL Workbench

Servers & Infrastructure: Windows Server (2012 to 2022), Linux, IIS, Active Directory, Group Policy, Virtual Machines

Cloud & Identity: Microsoft Azure, AWS (S3, EC2), Microsoft 365, Entra ID (Azure AD), Azure Key Vault

CI/CD & Automation: Jenkins, GitHub Actions, PowerShell, Bash, Rclone, Task Scheduler

Networking & Security: LAN/WAN, VPN, Firewalls, ISO 27001, VAPT (Acunetix), OAuth2 / modern auth, Microsoft Defender

Monitoring & ITSM: Datadog, New Relic, Prometheus and Grafana, PRTG, Zabbix, Jira, Zendesk

AI Capabilities: ChatGPT, Claude AI, AI-assisted development and automation

Soft Skills: Leadership & team management, effective communication, conflict management, critical thinking, active learning, multicultural collaboration, vendor negotiation, problem-solving, mentoring

REFERENCE

Available upon request.